Find answers to questions, instructions, and troubleshooting information about IT services at the University at Albany. For full service descriptions, visit the [ITS Service Catalog](#).

### Administrative and Business
EMS (Event Management Systems), Student Information Systems (PeopleSoft/IAS) and more.

### Communication and Collaboration
UAbernany Mail, OneDrive for Business, Zoom, Microsoft Teams, and more.

### Desktop and Mobile Computing
Desktop and Mobile Device Support, Printing and Related Services, Software and Applications Distribution.

### Infrastructure
Data Center Services, GlobalProtect VPN, UAbernany WiFi and more.

### Research
High-performance computing, Data visualization and more.

### Teaching and Learning
Blackboard, Classroom Technology and Support, Test Scanning and more.

### Information Security
Identity and Access Management, Secure Computing and more.