Grades Marked as Negative Zero (-0.00) in the Grade Center

Issue

Grades marked at zero display as a negative (-0.00) in the Grade Center and to the students in My Grades

Steps to Replicate (Instructor):

Traditional grading:
1. Log into your Blackboard course
2. Enter any course
3. Enter student preview
4. Submit an assignment
5. Click student preview and select keep information
6. Navigate to the Control Panel > Grading > Needs Grading
7. Select your student preview assignment
8. Enter zero

Manual override:
1. Log into your Blackboard course
2. Enter any course > Control Panel > Grade Center
3. Click any cell
4. Enter zero

Expected Behavior:
The grade displays as (0.00)

Observed Behavior:
The grade displays as (-0.00)

Resolution
This is a known software defect for Blackboard Learn Q2 2017. Blackboard has patched this defect in other versions of the software. We are hopeful that a patch for our version will be provided soon.

Need more help? Contact the ITS Service Desk.