# Piazza

## About Piazza

**Piazza** enables a question and answer experience that keeps students engaged by using a wiki style format that fosters collaboration.

Using the power of anonymity and community building, Piazza increases student engagement, promotes questions and saves time. It features a LaTeX editor needed for most science and math classes, along with highlighted syntax and code blocking. It also allows instructors to endorse correct answers while highlighting questions and posts needing immediate action. Piazza also offers highly customizable online polls.

See Why Piazza Works!

## How to Add Piazza to Blackboard

Piazza has been added to the Build Content menu and can be added directly into course content. Follow these instructions to add the tool:

### Step 1: Connect Piazza to your Blackboard Course

- Log into Blackboard and access your course.
- Navigate to a content area.
- Hover over Build Content and select Piazza.
- Provide a name, and description and click Submit. This will create a link in Blackboard.

### Step 2: Finalize set up of your Piazza course.

Students will not be able to access Piazza through Blackboard until you complete setup.

- Click the Piazza link in your course content to activate Piazza for your course.
- After the Piazza integration loads input the required information to create or connect your already existing Piazza.
  - Confirm enrollment and click continue.
  - If you are new to Piazza, this will generate your account.
  - Input your verification code and click continue.
  - Verification code delivered to your UAlbany email address.
  - Create a new course or search for an existing Piazza course.
  - Fill in required information, when finished click Finish Setup and Continue to Class Q&A.
  - No need to register or invite students, clicking on the link in Blackboard will automatically register them.

## Features

- **Single Sign-On**
  Seamless integration helps them avoid multiple logins and stay organized, from the first day of class to finals week.

## Student Access

Once your instructor finishes setup in Blackboard access Piazza by:

- Clicking the Piazza link in your Blackboard course.
- Confirm enrollment and click continue.
  - If you are new to Piazza, this will generate your account.
  - Input your verification code and click continue.
  - Verification code delivered to your UAlbany email address.

## Support Resources

- **Piazza Resource Library**
- **Piazza How to Videos - Include**
- **Access to Piazza Lite** - Piazza has partnered with eSSENTIAL Accessibility to offer a free assistive technology app to members of our community who need assistance.
- **Using Latex, Markdown, and Code blocks** - Video (2:02)
- **Piazza Help Desk** - Student and faculty support.
  - Call 1-800-818-4124 Monday - Friday, 9:00 AM to 5:00 PM PST
  - Email support seven days a week.
- **Piazza Live Demos and Office Hours** - available to both faculty and students.

## Additional Resources

### Instructor Resources

- **Resources for Instructors** - Getting started on Piazza
- **Setting up your Piazza** - Video (3:21)
- **Getting Started Using Piazza**
  - Piazza Quick Start Guide
- **Organizational Tips with Folders** - Video (2:05)

### Student Resources

- **Resources for Students** - Various resources to help students use Piazza.
- **Piazza Introduction for Students** - Video (1:38)
- **Using Q&A as a student**

Need more help? Contact the ITS Service Desk.