Blackboard Groups - Self-Enroll Error Linking to a Content Area

Issue

Linking "Self-Enroll" Groups to a content area does not work and gives an error message.

To replicate:

Create a Self-Enroll Group

1. Under the Control Panel, click Users and Groups and choose Groups
2. Create either a Single Group Self-Enroll or Group Set Self-Enroll
3. Fill in the Group Name and all of the fields.
4. Click Submit

Link the Self-Enroll Group(s) to a Content Area

1. Go to a Content Area and click Tools > Groups
2. Click "Link to a Group or Group Set" and choose a self-enroll group or group set that you have created
3. Click Next
4. Click Submit

If you and your students go to that Content Area and click on the Self-Enrolled group you just added, you will get the following error message:

![Not Found]
The specified resource was not found, or you do not have permission to access it.

This is a known issue and is expected to be resolved in a future Blackboard update. In the meantime, we offer the following work around.

Workaround

You need to add the Groups tool to the course menu at the left and have students access the Groups from there.

1. Click the + and choose Tool Link

2. Name: Type "Groups"
3. Type: Select Groups from the drop-down arrow
4. Check the box "Available to Users"
5. Click Submit.

6. If students click on the Groups tool at the left, they will be able to enroll in a group by clicking "View Sign-up Sheet to Join a Group". See example screenshot below.

Need more help? Contact the ITS Service Desk.