Information Technology Services askIT

Find answers to questions, instructions, and troubleshooting information about IT services at the University at Albany. For full service descriptions, visit the ITS Service Catalog.

Get Started
- Get Ready with ITS
- Password and NetID
- 2-Step Login
- Blackboard
- Install Microsoft Office 365 Apps
- ITS Software Catalog
- OneDrive for Business
- UAlbany WiFi
- UAlbany Mail
- VPN (Virtual Private Network)
- Wireless Printing
- Zoom
- Quick Login Links

A-Z list of all ITS services

Need more help? Contact the ITS Service Desk.

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**Administrative and Business**
EMS (Event Management Systems), Student Information Systems (PeopleSoft/IAS) and more.

**Infrastructure**
Data Center Services, GlobalProtect VPN, UAlbany WiFi and more.

**Communication and Collaboration**
UAlbany Mail, OneDrive for Business, Zoom, Microsoft Teams, and more.

**Research**
High-performance computing, Data visualization and more.

**Desktop and Mobile Computing**
Desktop and Mobile Device Support, Printing and Related Services, Software and Applications Distribution.

**Teaching and Learning**
Blackboard, Classroom Technology and Support, Test Scanning and more.

**Information Security**
Identity and Access Management, Secure Computing and more.

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