Select "Remember me for 30 days"

Action

For personally-owned computers you may want to use the "Remember me" feature to reduce the amount of prompts you receive from Duo.

Do not use this feature on public computers - such as computers in shared labs, classrooms, kiosks, etc.

Instructions

1. Go to a website that requires 2-Step Login (Duo) (such as MyUAlbany).
2. Enter your NetID and password.
3. Depending on your current Duo configuration when you are prompted for 2-Step, you may need to click the 'Cancel' button. If not, see next step.
4. Scroll down using the bar on the right and check the box to “Remember me for 30 days”.

5. After checking the box, select an option to verify your 2-Step Login.

6. Close the browser. You will not be prompted to use your 2-Step Login in this browser for the next 30 days.
If your browser does not allow cookies, you will be unable to "Remember a Device for 30 Days." Instructions for adding an exception to allow cookies from Duo can be found at Remember Devices for 30 Days is not Working

Need more help? Contact the ITS Service Desk.