Use Outlook on the web to Access UAlbany Mail

Action
You can access your UAlbany Mail mailbox in many ways, including via a web browser via Outlook on the web (formerly known as Outlook Web App or OWA).

Instructions
1. Login at https://mail.albany.edu using your UAlbany NetID and password.

Don't know your NetID or Password? Complete the Password Reset process.

Additional Information
See our advice if you get an Account Locked or Blocked Message after logging in.

Supported Browsers
- The most recent versions of Mozilla Firefox, Google Chrome, Microsoft Edge, and Apple Safari

⚠️ You will need to set Safari to "Private Browsing" to successfully sign out of UAlbany Mail using the sign out button link in the top right corner. If you do not use "Private Browsing" you will need to close your browser completely in order to sign out.

⚠️ The popular plugin AdBlock is known to cause problems with Chrome, such as messages not being sent successfully. We recommend not using this plugin with Chrome.

For a more detailed list of supported browsers please go to https://support.office.com/en-us/article/which-browsers-work-with-office-for-the-web-ad1303e0-a318-47aa-b409-d3a5eb44e452

Be sure to set your timezone in the Outlook on the web when prompted. That timezone setting only affects mail and calendaring when using Outlook on the web.

Need more help? Contact the ITS Service Desk.