Setup additional verification devices for Duo

Action

To add additional verification devices/methods for your Duo 2-Step Login, follow the instructions below.

Instructions

1. Log into the Duo Device Portal: https://idm.itsli.albany.edu/mfa-devmgr/duoportal
2. Log in with your NetID and Password:

3. Verify your identity using your existing Duo settings:
4. Once verified through your usual method, you are in!

5. Once logged in click + Add another device

6. Select the device type you wish to add, such as a phone number (Landline), a tablet device with the Duo app (Tablet), another cellphone with the Duo app (Mobile phone), your own Security Key, or your iOS security (Touch ID):

7. Follow the onscreen directions for each device. Additional instructions can be found here: Setup 2-Step Login for Duo

8. If you ever need to go back to the main screen for adding a device, you may need to use your browser's Back button
Need more help? Contact the ITS Service Desk.