Find answers to questions, instructions, and troubleshooting information about IT services at the University at Albany. For full service descriptions, visit the ITS Service Catalog.

**Administrative and Business**
EMS (Event Management Systems), Student Information Systems (PeopleSoft/IAS) and more.

**Infrastructure**
Data Center Services, GlobalProtect VPN, UAlbany WiFi and more.

**Communication and Collaboration**
UAlbany Mail, OneDrive for Business, Zoom, Microsoft Teams, and more.

**Research**
High-performance computing, Data visualization and more.

**Desktop and Mobile Computing**
Desktop and Mobile Device Support, Printing and Related Services, Software and Applications Distribution.

**Teaching and Learning**
Blackboard, Classroom Technology and Support, Test Scanning and more.

**Information Security**
Identity and Access Management, Secure Computing and more.