Adding another device or phone number for verification while logging in

Action

To add a device or number to your available options for Duo 2-Step Login, follow the instructions below.

Instructions

1. Enter your NetID and password on University's main Login page.

Remember Me

If you are using the 'Remember Me for 30 days' feature, visit MyUAlbany using a different web browser to receive the 2-Step Login prompt and access your settings.
2. At the 2-Step Login prompt, click on "Settings".

3. Verify your identity and complete 2-Step Login using your current method.
4. Choose "Add a new device."
5. Register any additional smart phones, cell phones, tablets and landline phones you might use to verify your identity.

6. Follow the prompts to complete enrollment.

Need more help? Contact the ITS Service Desk.