# ITS Service Catalog

## Administrative and Business

Services that support the administrative and business functions of the University.

## Infrastructure

Foundational services that support the operation and management of the enterprise IT environment. Includes data center services and the management of databases, network and connectivity, and servers and storage.

## Communication and Collaboration

Services that facilitate institutional communication and collaboration needs. Includes conferencing and telephones, email and collaboration services, and web services.

## Research

Services supporting the University’s research activities.

## Desktop and Mobile Computing

Services that support access and use of community members’ devices and related peripherals. Includes desktop and mobile device support, printing and related services, and software and applications distribution.

## Teaching and Learning

Instructional technology, tools, and resources directly supporting teaching and learning.

## Information Security

Services that provide security, data integrity, and compliance for institutional activities. Includes identity and access management, security consulting and education, incident response and investigation, and security policy and compliance.