FAQs about the web login page and SSO at UAlbany

UAlbany has implemented a standard web authentication and single sign-on (SSO) service for MyUAlbany, IAS, and several other services. Log in with your NetID and UNIX password.

Common Questions about SSO

What is Single Sign-On?

- Single Sign-On (SSO) provides a common user interface for user authentication. It also enables single sign-on among participating applications. Many IT services, such as UAlbany Mail and MyUAlbany, currently use SSO.

What are the advantages of SSO?

- The SSO service provides several benefits:
  - The same NetID and password allows access to several services.
  - You only need to provide your password to one trusted application.
  - You only have to type your NetID and password once per session.
  - You can be confident that your NetID and password are treated securely.

What additional protection to my accounts are provided by the University's SSO service?

- 2-Step (with Microsoft or Duo) offer multifactor authentication as added security to the login process.

What if I forgot my NetID or password?

- If you do not know your NetID or password, then complete the Password Set/Reset process.

Who can login to the University's SSO service?

- All active students, faculty, staff, and emeritus faculty, as well as former students.

Must I do anything different to logout?

- To logout securely and completely from any IT service requiring authentication, you must close the browser to end the session. When you are finished using any IT service, such as MyUAlbany, IAS, UAlbany Mail, Blackboard, close the browser. This is especially important when using the internet on a public or shared computer. You want to protect your privacy and the security of your personal information by not allowing another party to access your account.

Why should I trust the web login URL?

- The "s" in "https" means that it is a secure site, offering encryption of information both as it crosses the network and authenticates to the server. You can be sure that NetID and password information typed into the web login form is only used by the University's SSO service for authenticating you for access to approved web applications. The NetID and password you provide are not recorded and are not exposed to third-parties. Applications making use of SSO will be informed of your NetID but the application will never "see" your password.

Need more help? Submit an ITS Service Desk Request.