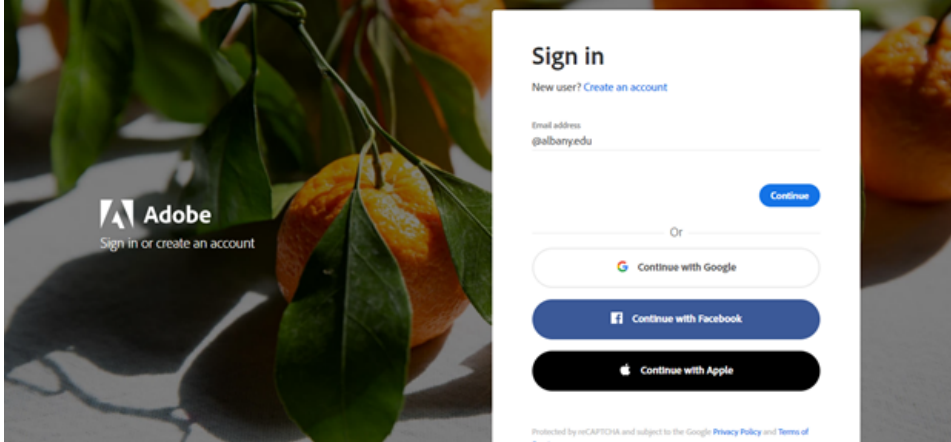


Installing Adobe Creative Cloud for Students

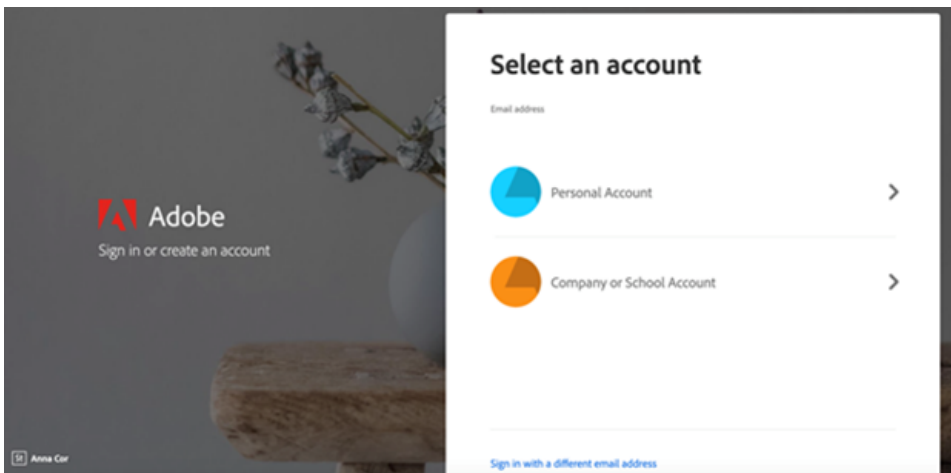
For the specific students who are authorized, these steps will allow installation of Adobe Creative Cloud applications licensed through UAlbany.

Instructions

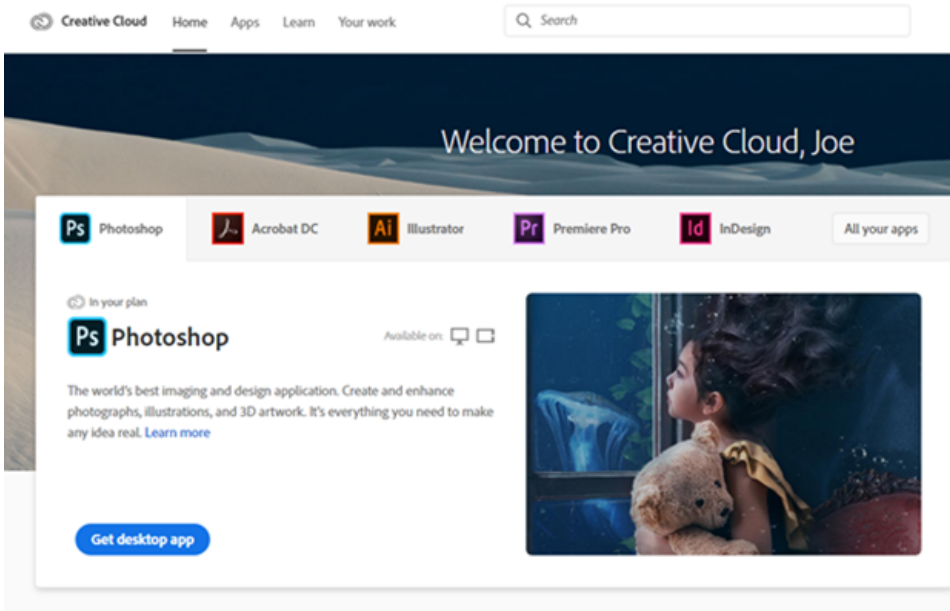
1. Visit <https://creativecloud.adobe.com> and use your **UAlbany email address** to sign in.



2. When prompted, select **Personal Account**, and then create your account/set your password.



3. After completing your login, from the Creative Cloud website, **browse for and download your desired app**. Click the **Apps tab** on the top of the page to view all apps.



For more information on how to download or install apps, see [Download and Install Creative Cloud apps](#).

Basic Troubleshooting Steps

- If you receive an “**Access Denied**” message after logging in, you most likely have not been provided a license for Creative Cloud Apps. If the software is needed for a class, you should reach out to your instructor and see if a license was requested on your behalf from ITS.
- Sign out of all Adobe applications, close all Adobe applications, and restart your device. After the restart attempt to complete the sign in again.
- Sign out of all Adobe applications, close all Adobe applications and uninstall all Adobe Creative Cloud applications. After the restart attempt the installation/login process again.